

## **Consumers International Event Participation Code of Conduct**

### **Purpose**

Consumers International is committed to events at which everyone can participate in an inclusive, respectful, healthy and safe environment and be treated with fairness and dignity.

### **Applicability**

This Code of Conduct applies to all participants at Consumers International events, including all persons attending (whether in person or virtually) or involved in any capacity including in its set up or delivery. By attending or being involved in any capacity at the event, participants agree to abide by the Participant Code of Conduct.

Consumers International is committed to implementing the Participant Code of Conduct fairly and without discrimination.

### **Guiding Principles**

Consumers International is committed to upholding the fundamental human rights, dignity and worth of the human person, and equal human rights of all participants in the event.

Participants are expected to respect cultures, opinions and thinking that differ from their own.

### **Scope of the Code of Conduct**

#### **Participants must:**

- Treat all other participants with respect and dignity. Any form of harassment or bullying is prohibited
- Actively support and champion the cause of Consumer Rights
- Follow all applicable rules and procedures of the event, where relevant and stated including any relevant health and safety protocols
- For physical events, cooperate with requests and instructions from Consumers International and security staff issued in their official capacity regarding the use of facilities and access to and conduct within the venues of the event.

### **Prohibition of harassment, including sexual harassment**

Harassment is any improper or unwelcome conduct that might reasonably be expected or be perceived to cause offence or humiliation to another person. Harassment in any form because of gender, gender identity and expression, sexual orientation, physical ability,

physical appearance, ethnicity, race, national origin, political affiliation, age, religion or any other reason is prohibited at the event.

Sexual harassment is a specific type of prohibited conduct. Sexual harassment is any unwelcome conduct of a sexual nature that might reasonably be expected or be perceived to cause offense or humiliation. Sexual harassment may involve any conduct of a verbal, nonverbal or physical nature, including written and electronic communications, and may occur between persons of the same or different genders.

### **Complaint process**

Consumers International will take immediate action where participants do not abide by this code of conduct.

If you witness improper conduct, or if you are a victim of harassment, you may report the matter. Reports can be made to Consumers International via the email address [media@consint.org](mailto:media@consint.org).

A participant should never knowingly make a false or misleading claim about prohibited conduct.